

Mail service pharmacy to suspend filling some GLP-1 meds May 9, 2024

This article is for prescribers of GLP-1 medications (Mounjaro, Saxenda, Trulicity, and Wegovy)

Due to supply constraints, CVS Caremark Mail Service Pharmacy has notified us that, as of May 15, 2024, they will no longer have the inventory to dispense the GLP-1 medications listed below. Please contact your insurance company to verify coverage and costs.

Which Medications

All dosages of the following supply-constrained medications cannot be filled by CVS Caremark Mail Service Pharmacy as of May 15:

- Mouniaro
- Saxenda
- Trulicity
- Wegovy

Impact to members and Acton Medical

After May 15, CVS Caremark Mail Service Pharmacy will notify members and Acton Medical if the prescriptions for these medications cannot be filled.

Members who previously filled these prescriptions may receive proactive communications, including alternative options. CVS Caremark Mail Service Pharmacy will help members to transfer the prescription to an in-network participating retail pharmacy as needed.

What's next?

CVS Caremark Mail Service Pharmacy will continue to monitor the situation to determine if they can stock these and other GLP-1 medications in the future, based on the manufacturers' ability to meet demand.